

CONSUMER GRIEVANCE REDRESSAL FORUM

CENTRAL REGION

(Formed under Section 42(5) of the Electricity Act 2003)

220 kV Substation Compound, HMT Colony P.O. Kalamassery, Pin – 683 503
Phone No. 0484-2556500 Website: cgrf.kseb.in, Email: cgrf.ekm@gmail.com,
CUG No. 9496008719

Present	(1) Smt. Sheeba. P (2) Sri. Biju Varghese	Chairperson 3 rd Member
Petitioner		Sri. Sasikumar. K.P, SAS Coconut Oil Mills, AGP2/145, Kombanamuri, Arookkutty, Alappuzha
Respondent	1)	The Assistant Executive Engineer, Kerala State Electricity Board Ltd, Electrical Sub Division, Poochakkal, Alappuzha (Electrical Section, Arookkutty)

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No.CGRF-CR/OP No.46/2023-24

Date: 31-10-2023

ORDER

Background of the case:

The petitioner is having an industrial electric connection bearing consumer number 1157054017343 under LT IVA tariff with a connected load of 24000W and with a contract demand of 20kVA, falling within the jurisdiction of Electrical Section, Arookkutty. The petitioner states that even after applying for connected load reduction complying with all the legal formalities, the petitioner got a notice from the respondent stating that the petitioner has not executed any contract demand agreement and hence liable to pay short assessment bills in this regard for Rs.5100/- and Rs.9000/-. Thus the petitioner requests this Forum to waive off these short assessment bills.

Version of the Petitioner:-

The petitioner states that inspite of executing a valid agreement of contract demand, the respondent had charged a short assessment notice for amounts of Rs.5100/- and Rs.9000/- to the petitioner stating that the petitioner had not yet executed anycontract demand agreement. The petitioner argues that they had already applied for connectedload reduction as soon as the petitioner got the service connection from the KSEBL and its agreement was already executed with the Assistant Executive Engineer, Electrical Section, Arookutty in a stamp paper valuing Rs.200/-. Also a copy of this agreement has beenalready given to the Assistant Engineer, Arookutty and as a result of this; the petitioner got the tariff reduction. The petitioner claims that it was not a clerical mistake and also not a fault from the petitioner's side,hence requesting this Forum to waive off those short assessment bills.

Subsequently, statement of facts was called for and the same was submitted by the respondent on 16/10/2023.

Version of the Respondent:-

The respondent reports that on 22/02/2022, the Regional Audit Office (RAO) of the licensee conducted an inspection andobserved that the billing of the petitioner has beendone by taking 20KVAas contract demand. However, the audit team could not find the Time of the Day(TOD) agreement executed for 20KVA with respect to the petitioner. Hence, as per the audit report of RAO, the Section officer served the petitioner with an amount of Rs.5100/-as the short assessment demand chargedfor the period from 10/2021 to 03/2022. Later, on detailed verification,the TOD agreement executed by the petitioner was found and hence the bill issued to the petitioner was cancelled. The respondent argues that the intimation regarding the cancellation of the bill had been sent to the petitioner from the Section office.

Analysis and findings:

Hearing was conducted at the chamber of the Chairperson, Consumer Grievance Redressal Forum, Ernakulam. The Forum afforded an opportunity to hear the Petitioner and the Respondent on 18-10-2023 and on 31/10/2023. Both the petitioner and the respondent were not present for both hearings. Having examined the petition in detail and the statement of facts of the respondent, considering all the facts and circumstances in detail and perusing all the documents of both sides, the Forum comes to the following observations, conclusions and decisions thereof.

This Forum evaluates that as per the statement of facts submitted by the respondent, the short assessment bill amounting to Rs.5100/- has been cancelled. Also, the petitioner has informed this Forum via e-mail and via mobile (9048654591) that the complaint has been redressed and thereby expresses the willingness of the petitioner to withdraw the petition. Hence this Forum decides not to further interfere in this case and treat this petition as withdrawn and settled.

DECISION:

Considering the above facts and circumstances, the Forum issues the following orders:-

- 1) The petition is treated as settled.**
- 2) No cost ordered.**

The petitioner is at liberty to file appeal before the State Electricity Ombudsman, D.H. Road, Off shore Road Junction, Near Gandhi Square, Ernakulam, Pin – 682 016 (Ph.: 0484 -2346488 , Mobile No. 8714356488) within 30 days of receipt of this order, if not satisfied with this decision.

Dated this 31st day of October 2023

Sd/-

Sri.Biju Varghese
3rd Member
CGRF, Ernakulam

Sd/-

Smt. Sheeba. P
(CHAIRPERSON)
CGRF-CR, Ernakulam

Endt. On CGRF-CR/OP No.46/2023-24 Dated

Delivered to

Sri.Sasikumar. K.P,
SAS Coconut Oil Mills,
AGP2/145, Kombanamuri,
Arookkutty

Sd/-
CHAIRPERSON
(DEPUTY CHIEF ENGINEER)
CGRF-CR, KALAMASSERRY

Copy submitted to: 1)The Secretary, KSEBL, Vidyuthi Bhavanam, Pattom,
Thiruvananthapuram.
2) The Secretary, Kerala State Regulatory Commission,
KPFC Bhavanam, C.V Raman Pillai Road, Vellayambalam,
Thiruvananthapuram.

Copy to: - (1) The Deputy Chief Engineer, Electrical Circle, KSEBL,
Alappuzha
(2) The Executive Engineer, Electrical Division, KSEBL,
Cherthala
(3) The Assistant Executive Engineer, Electrical Sub Division,
KSEBL,Poochakkal
(4) The Assistant Engineer, Electrical Section,Arookkutty