

CONSUMER GRIEVANCE REDRESSAL FORUM

CENTRAL REGION

(Formed under Section 42(5) of the Electricity Act 2003)

220 kV Substation Compound, HMT Colony P.O., Kalamassery, Pin – 683 503
Phone No. 0484-2556500 Website: cgrf.kseb.in, Email: cgrf.ekm@gmail.com,
CUG No. 9496008719

Present

(1) Smt. Sheeba. P
 (2) Smt. Jayanthi. S
 (3) Sri. Biju Varghese

Chairperson
2nd Member
3rd Member

Petitioner

Dr. Anuji Deena John,
 Nadakapadical, Main Road,
 Kayamkulam, Alappuzha Dist.,
 Pin – 690 502.

Respondent

The Assistant Executive Engineer,
 Kerala State Electricity Board Ltd,
 Electrical Sub Division,
 Kayamkulam
 (Electrical Section, Kayamkulam W)

No.CGRF-CR/OP No.94/2023-24

Date: 07-03-2024.

ORDER

Version of the Petitioner:-

The petitioner had applied for disconnection and dismantling of their electricity connection bearing consumer No.1155312000262 under Electrical Section, Kayamkulam East during January 2022 as the building was vacant and not in use. After inspection by the Assistant Engineer, payment for the same was done by receipt No.55310220210101132 dated 10/02/2022. Dismantling of this connection was done during February 2022. The petitioner complains that the licensee is still keeping the above consumer number live and is asking for payment. The petitioner states that there is no KSEB meter for the building now. Thus the petitioner requests this Forum to instruct the licensee to stop generating erroneous bills for a non-existing consumer number.

Subsequently, statement of facts was called for from the respondent. But even before filing the same, the petitioner has intimated both this Forum and the respondent that they are closing their complaint.

Analysis and findings:

The petitioner vide their letter has intimated this Forum that the Assistant Engineer, Electrical Section, Kayamkulam has given a letter to them stating that their electricity consumer account has been closed. The petitioner thus intimated this Forum about their willingness to close their petition. Thus this Forum decides not to further interfere in this matter and hence treat this petition as settled.

DECISION:

Considering the above facts and circumstances, the Forum issues the following orders:-

- 1) The petition is treated as settled.**
- 2) No cost ordered.**

The petitioner is at liberty to file appeal before the State Electricity Ombudsman, D.H. Road, Off shore Road Junction, Near Gandhi Square, Ernakulam, Pin – 682 016 (Ph: 0484 -2346488 , Mobile No. 8714356488) within 30 days of receipt of this order, if not satisfied with this decision.

Dated this 07th day of March 2024

Sd/-

Sri.Biju Varghese
3rd Member
CGRF, Ernakulam

Sd/-

Smt. Jayanthi.S
2nd Member
CGRF-CR, Ekm

Sd/-

Smt. Sheeba. P
(CHAIRPERSON)
CGRF-CR, Ernakulam

Endt. On CGRF-CR/OP No.94/2023-24 Dated
Delivered to Dr. Anuji Deena John,
Nadapadical, Main Road,
Kayamkulam, Alappuzha Dist.,
Pin – 690 502.

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)
CGRF-CR, KALAMASSERRY

Copy submitted to: 1)The Secretary, KSEBL, Vydhyuthi Bhavanam, Pattom,
Thiruvananthapuram.

“ 2) The Secretary, Kerala State Regulatory Commission,
KPFC Bhavanam, C.V Raman Pillai Road, Vellayambalam,
Thiruvananthapuram.

Copy to: - (1) The Deputy Chief Engineer, Electrical Circle, KSEBL, Alappuzha
(2) The Executive Engineer, Electrical Division, KSEBL, Mavelikkara
(3) The Assistant Executive Engineer, Electrical Sub Division KSEBL,
Kayamkulam West
(4) The Assistant Engineer, Electrical Section, Kayamkulam