

***CONSUMER GRIEVANCE REDRESSAL FORUM,
NORTHERN REGION, KOZHIKODE***

PRESENT

SRI.VISHNU.T.P : CHAIRPERSON

SRI.K.P.RADHAKRISHNAN : MEMBER

OP No.33/2011-12

PETITIONER:

1.Sr.Daisy Sebastian, Administrator, Raffaella Nivas, Vayattuparamba, Kannur-670582.

RESPONDENTS:

1. The Assistant Executive Engineer, Electrical Sub-Division, Taliparamba, KSEB, Kannur.
2. The Assistant Engineer, Electrical Section, Alakode, KSEB, Kannur.

Copy forwarded to:

1. The Deputy Chief Engineer, Electrical Circle, KSEB, Kannur Dt.
2. The Executive Engineer, Electrical Division, KSEB, Kannur Dt.

ORDER

Petition in Detail:-

The Petitioner, a Charitable Institution for the aged, require power supply to the extent of 34KVA. The Petitioner was told to install a Transformer, which costs Rs.7,76,930/-, when they approached the authority concerned for power allocation. The Petitioner is unable to meet this huge amount. Although the Deputy Chief Engineer, Sreekandapuram proposed power supply from a transformer called Anakuzhy Transformer, as a feasible solution to avoid financial burden to the Petitioner, it did not materialize due to voltage problem. So the Petitioner approached the CGRF to solve their problem.

Statement of the Respondents:-

In return the Respondents stated that the Petitioner submitted an application for power allocation for 35 KVA on 2/9/2010 and an estimate amounting to Rs.7,76,930/- was sanctioned with a quantum of constructing 995m 11KV line, 245m LT 3P 4 wire line and erecting One 100 KVA transformer and the demand letter was served to the applicant. Later, the Petitioner had filed a complainant in the Janakeeya Vaidyuthi Adalath conducted at Kannur on 11-02-2011 demanding that their required power was to be sanctioned by drawing LT lines only. The Adalath authorized the Deputy Chief Engineer, Electrical Circle, Sreekandapuram to dispose the petition after conducting enquiries. The Deputy Chief Engineer, Electrical Circle, Sreekandapuram directed the Asst. Engineer, Electrical Section, Alakode to reconsider the proposal and revise the estimate by constructing a separate LT feeder from the nearest Transformer after maintaining all formalities as per rules.

The nearest Transformer was 1.17 Km away from the premises which already has three LT feeders with a consumer strength of 310. While calculating the LT voltage regulation with this distance and the proposed 32Kw load, it is obtained as 9.02%, which is above the standard value of below 6%. Hence the proposal for constructing 995m 11KV line, 245m LT 3P 4 wire line and erecting 1 No. 100 KVA Transformer is the only option to be considered for the supply of power of 35 KVA to the Petitioner.

Findings of the Forum:-

Consumer demands 35 KW of power. But the Respondents say if this much power is taken from the existing Transformer, the voltage regulation comes to 9%. Hence they proposed installation of a new 100KVA Transformer. If 35 KW of power is given from the existing Transformer Voltage Regulation cannot be maintained within the stipulated limit. The Licensee cannot be compelled to give power without maintaining the Voltage Regulation. As per the prevailing rules of the Licensee, the beneficiary has to bear the additional cost of installation of the new Transformer and its allied works. Therefore, the Forum concludes that the Respondents' action is in order as per the existing rules and regulations. Hence the connection may be effected after realizing the cost. The Respondents may check for any alternative for reducing the cost estimate.

Orders:-

In view of the findings above, it is ordered as follows;

The Petitioner is liable to remit the estimated cost for the installation of the new Transformer and its allied works for getting the required power supply.

Dated this the 27th Day of December 2011.

**VISHNU.T.P.
CHAIRPERSON.**

K.P.RADHAKRISHNAN : MEMBER –