

Consumer Grievance Redressal Forum
Kerala State Electricity Board - Southern Region,
Vydyuthi Bhavanam, Kottarakkara

No: CGRF/KTR/OP.No.720/2012/1248

Date: 2.5.2012.

From

Chairperson

To

The Assistant Executive Engineer,
Electrical Sub Division,
K.S.E Board,
Neyyattinkara.

Sub: - Releasing of order of disposal of OP.No.720/2012.

Ref: - B.O (FB) No.585/2006 (LA.II/1173/2006) dated 25.2.2006.

Sir,

Enclosed the order of disposal of petition filed by Sri. C. John Benadict in O.P.No.720/12 for further action.

Yours faithfully,

CHAIRPERSON
DEPUTY CHIEF ENGINEER
CGRF (SOUTH)

Copy to:-

1. Sri. C. John Benadict, Mariya Sadanam, Pottayil Kada., Arayoor P.O., Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle, Kattakkada.
3. The Executive Engineer, Electrical Division, Neyyattinkara.

Office: CGRF(S), Vydyuthi Bhavanam, Kottarakkara, Pin – 691 506
Web site: cgrf.kseb.in E- mail: cgrfctr@ksebnet.com, Phone: 0474 – 2451300

**CONSUMER GRIEVANCE REDRESSAL FORUM (SOUTH),
KOTTARAKKARA**

Present: 1. Sri.R.Suku, Chairperson, Deputy Chief Engineer
2. Smt. Beena Pious, Executive Engineer
3. Sri.N.Sasidharan Unnithan, Member

Tuesday the 17th day of April 2012

OP No.720/2012

Between

Petitioner: Sri. C. John Benadict,
Mariya Sadanam,
Pottayil Kada.,
Arayoor P.O.
Thiruvananthapuram.

And

Respondent: The Assistant Executive Engineer,
Electrical Sub Division,
Neyyattinkara.

ORDER

The petitioner is a prospective consumer. He applied for service connection to his newly constructed residential building, remitting the required fee on 10/11/2010. But, one Mr. Thankayyan, the owner of the adjacent property, objected to the drawing of the line crossing over his property, for effecting supply to the petitioner. Therefore, the matter was referred to the ADM, who issued order, No.D.Dis 14900/11/S1 dtd.6/12/2011, granting permission to the petitioner KSEB to draw the electric line through the alternate route proposed. Accordingly, while drawing the line through the alternate route, one Mr. Thapasimuthu, owner of the nearby property, objected and filed a civil suite before the Additional District Court (Vacation court) Thiruvananthapuram, and obtained an injunction order dtd.17/12/2011

in IA No.2718/11. As such the drawing of the line as ordered by the ADM, has become impossible.

As the dispute regarding the drawing of the line is pending before the civil court, it is not proper for the forum to entertain the complaint at present. It is made clear that, the order of this forum will not stand in the way of resolving the dispute through the ADM again, by suggesting alternate route, as stated by the Assistant Executive Engineer, in his version, provided such a step will not violate the order of the civil court, in the pending suit, if any.

No further action from this forum is required at present and hence the complaint is closed.

If the petitioner is not satisfied with the above order of this Forum, he/she is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order. The address of the Electricity Ombudsman is furnished below.

State Electricity Ombudsman, Pallikkavil Buildings, Mamangalam-Anchumana Temple Road, Opp:Kochi Corporation Regional Office, Edappally, Kochi – 682 024, Ph: 0484 -2346488.

Sd/-
BEENA PIOUS
EXECUTIVE ENGINEER,
MEMBER

Sd/-
N.SASIDHARAN UNNITHAN
MEMBER

Sd/-
R.SUKU
CHAIRPERSON
DEPUTY CHIEF ENGINEER

Forwarded

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)
CGRF (SOUTH), KOTTARAKKARA.