

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G, Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshi, Executive Engineer, Member II
3. Sri.C.K.Harikumar, Advocate, Member III

Friday, 17th November,2023

OP No.43/2023

Between

Petitioner: Sri. Jayachandran Nair
Tharayil Puthen Veedu,
Vayala.P.O., PIN-691554.

And

Respondents: (1) The Assistant Executive Engineer,
Electrical Sub Division, Ezhamkulam.

(2) The Assistant Engineer, Electrical Section, Ezhamkulam.

ORDER

1. Grievance of the petitioner

The petitioner was a consumer under Electrical Section, Ezhamkulam with 6F tariff. The petitioner had availed a service connection under 6 F tariff after demolishing his old building on 29.02.2020. Due to non payment of current charge the licensee had disconnected the supply and dismantled the service as per procedure and Revenue Recovery action has been initiated. In the meantime the petitioner had remitted Rs.1606/- So he prays the Forum for reconnection of the supply.

2. Version of the respondent

The petitioner had availed service connection under domestic tariff with consumer No.1146110018549 on 22.03.2006.Later on 29.02.2020 after demolishing his building he had availed Service Connection under 6F tariff for construction purpose. Due to non payment of current charges, the supply was disconnected on 10.02.2022 and Service Connection was dismantled on 19.11.2022. Revenue Recovery action has been initiated from the licensee, in the meantime the petitioner had remitted Rs.1606/- Since the account has been settled as per Regulation 139 and 144 (b) the petitioner is directed to avail new service connection.

3. Analysis and Findings

Hearing was conducted on 19.09.2023 both the petitioner and respondent were present and heard the matter in detail. On going through the petition and other documents in the file the Forum viewed that the case is with regard to re connection of

Service Connection to Sri. Jayachandran Nair. At the time of hearing the petitioner agreed to avail new service connection as and when he starts construction of the building. The respondent also agreed to give new service Connection after completing the procedure. The Forum also viewed the same.

4. Decision

Considering the facts and circumstances of the case mentioned above the Forum ordered as follows.

1. The respondent is directed give new Service Connection to the petitioner after observing all procedures as and when required by the petitioner.

(2).No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-
C .K.HARIKUMAR
ADVOCATE
MEMBER III

Sd/-
SANJEEV KOSHI
EXECUTIVE ENGINEER
MEMBER II

Sd/-
LAILA.N.G
DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.43/2023/260

Dated :20/11/2023

Delivered to: 1. Sri. Jayachandran Nair, Tharayil Puthen Veedu, Vayala.P.O., PIN-691554
2. The Assistant Executive Engineer, Electrical Sub Division, Ezhamkulam.
3. The Assistant Engineer, Electrical Section, Ezhamkulam.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, TVPM.
2. The Deputy Chief Engineer, Electrical Circle, Poovanthuruthu.
3. The Executive Engineer, Electrical Division, Adoor.