

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshi,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Friday 17th November,2023

OP No.49/2023

Between

Petitioner: Smt. M.K. Sobhana
Melumoothedathu House,
Vayala, Vayala(P.O)
Kottayam.

And

Respondents: (1) The Assistant Executive Engineer,
Electrical Sub Division, Kuruvilangadu

(2) The Assistant Engineer, Electrical Section, Kuruvilangadu.

ORDER

1. Grievance of the petitioner

The petitioner is a consumer with No.1146491007781 under Electrical Section, Kuruvilangadu. She complains that the re-routed electric post and LT line in her pathway is making danger to her life and property. For she prays the Forum to shift the post in a convenient way without affecting danger to her life and property.

2. Version of the respondent

The petitioner is residing under jurisdiction of Kuruvilangadu. A pathway is existing through east-west of northern side of the petitioner. An overhead line is passing through the property of Sri. Balakrishnan Nair. Sri.Balakrishnan Nair gave consent to Smt. Dakshayani to give a portion of land under the condition that Smt. Dhakshayani has to bear the expense of shifting the line from his property. Thus an amount of Rs.4073/- was remitted by Smt. Dhakhayani and shifting work was completed by the licensee. At the time of execution of work there were no complaints received from the petitioner regarding the work. So the respondent prays the Forum to dismiss the petition.

3. Analysis and Findings

Hearing was conducted on 12.10.2023 both the petitioner and respondent were present and heard the matter in detail.

On going through the petition and other documents in the file the Forum viewed that the case is with regard to shifting of post near to the property of Smt. M.K. Sobhana which cause danger to her life and property. The petitioner contended that the post has shifted to a convenient way, The respondent stated that the re-routed line has been constructed as per request of Smt. Dhakshayani after remitting Rs.4073/-. The Forum decided to conduct a site inspection. After site inspection the Forum viewed that the licensee has deliberately put the post near the property of Smt. M.K. Sobhana. It is seen that the post has been placed in a sloppy low laying area in the pathway without providing a stay. It is an unsafe condition. The pathway causes torrential water flow during rainy season & which created an unsafe condition. The post placed in the pathway causes obstruction for the entry beneficiaries. So the post has to be shifted to the opposite side of newly constructed pathway of Smt. Dhakshayani after observing all safety conditions. So the Forum directed the respondent to shift the post as per Regulation 95(4C) of Kerala Electricity Supply Code 2014 which stipulates that [the applicant shall remit the labour charges and material charges required for shifting the electric line or electric plant as estimated by the licensee. As per the cost data approved by the commission from time to time in accordance with the Regulation 33 of the Kerala Electricity supply Code 2014].

4. Decision

Considering the facts and circumstances of the case mentioned above the Forum ordered as follows.

1. The respondent is directed to shift the electric post to the opposite side of the newly constructed pathway of Smt.Dhakshayani which will make no inconvenience to either Smt. M.K.Sobhana or Smt. Dhakshayani. The expenditure of work shall be recovered either from beneficiary who remitted the work deposit amount or from the concerned officials of the licensee within 15 days from the receipt of this order.

- (2).No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-	Sd/-	Sd/-
C .K.HARIKUMAR	SANJEEV KOSHI	LAILA.N.G
ADVOCATE MEMBER III	EXECUTIVE ENGINEER MEMBER II	DEPUTY CHIEF ENGINEER CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.49/2023/261 Dated :20 /11/2023

Delivered to: 1. Smt. M.K. Sobhana, Melumoothedathu House,
Vayala, Vayala(P.O), Kottayam.
2. The Assistant Executive Engineer, Electrical Sub Division,
Kuruvilangadu.
3. The Assistant Engineer, Electrical Section, Kuruvilangadu.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, TVPM.
2. The Deputy Chief Engineer, Electrical Circle, Kottayam.
3. The Executive Engineer, Electrical Division , Vaikom.