

**CONSUMER GRIEVANCE REDRESSAL FORUM  
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION  
VYDYUTHI BHAVANAM, KOTTARAKKARA**

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Present: 1. Smt.Laila.N.G, Deputy Chief Engineer, Chairperson  
2. Sri. Sanjeev Koshi, Executive Engineer, Member II  
3. Sri.C.K.Harikumar, Advocate, Member III

Friday,17<sup>th</sup> November ,2023

**OP No.41/2023**

Between

Petitioner: Sri. Joji George  
Chundottu Mercy Bhavan,  
Kottanalloor Muriyil, Manakkala. P.O.,  
Erathu PIN -691551

Respondents: (1) The Assistant Executive Engineer,  
Electrical Sub Division, Adoor  
(2) The Assistant Engineer, Electrical Section, Adoor.

And

**ORDER**

**1. Grievance of the petitioner**

The petitioner is a consumer within the area of Electrical Section, Adoor. A Low tension overhead line passes over the property owned by the petitioner for giving service connection to three beneficiaries, bearing consumer number 15088, 11923, & 1912. The line was installed almost 45 years back. Now the petitioner requires to construct a house for his son in the said property and therefore wants to shift the line to the existing pathway of the beneficiaries who are availing the service from this OH line and petitioner is willing to remit the expenses occurring for dismantling the existing line and realigning the same through the pathway of beneficiaries.

**2. Version of the respondent**

On the basis of the request received from the petitioner Sri.Joji George, Chundottu Mercy Bhavan, Manakala bearing consumer No.1146096027978 through the District Collector Pathanamthitta, the licensee conducted a site inspection and prepared an estimate amounting to Rs.65,175/-. While conducting site inspection the beneficiaries objected the realignment . Therefore the respondent submitted the case with realignment sketch before the Hon. Additional District Majistrate, Pathanamthitta for passing the order. A reply has ben received from Honorable District Collector

stating that District Magistrate has no jurisdiction to entertain the case as per Indian Telegraph act 1885 Section 17, and the Electricity Act 2003.

### **3. Analysis and Findings**

The hearing was conducted on 19/09/23. Both the petitioner and respondent were present and heard the matter in detail. On going through the petition and perusal of the documents in the file, Forum viewed that the petition pertains to the proposal of the realignment of LT line which causes much inconvenience and unsafe condition of the proposed house construction of the petitioner's son.

After hearing ,the Forum conducted a site inspection. The respondent stated that the petitioner is willing to remit the work deposit amount for shifting and realignment of the line through the existing pathway of the three beneficiaries.

After conducting the hearing and based on the site inspection it is found that the grievance of the petitioner is genuine. If there is any objections for providing stay, muffed pole can be erected after observing the safety formalities.

### **4. Decision**

Considering the above facts and circumstances of the case, the Forum ordered as follows.

1) The respondent is directed to shift the LT line which is crossing the property of the petitioner which causes much inconvenience and ensuring safety for the proposed house construction, after realizing the expenses from the petitioner and realign it through the pathway of the beneficiaries by keeping all safety procedures.

(2).No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

*'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.*

Sd/-  
C .K.HARIKUMAR  
ADVOCATE  
MEMBER III

Sd/-  
SANJEEV KOSHI  
EXECUTIVE ENGINEER  
MEMBER II

Sd/-  
LAILA.N.G  
DEPUTY CHIEF ENGINEER  
CHAIRPERSON

Forwarded

Sd/-  
CHAIRPERSON  
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.41/2023/241

Dated :09 /11/2023

Delivered to:

- (1) Sri. Joji George, Chundottu Mercy Bhavan,  
Kottanalloor Muriyil, Manakkala.P.O., Erathu PIN -691551
- (2) The Assistant Executive Engineer, Electrical Sub Division,  
Adoor K.S.E Board Ltd.,.
- (3) The Assistant Engineer, Electrical Section, Adoor.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, TVPM.
2. The Deputy Chief Engineer, Electrical Circle, Pathanamthitta
3. The Executive Engineer Electrical Division, Adoor.