

Consumer Grievance Redressal Forum  
Kerala State Electricity Board - Southern Region,  
Vydyuthi Bhavanam, Kottarakkara

---

No: CGRF/KTR/OP.No.730/2012/1306

Date: 28.5.2012.

---

From

Chairperson

To

The Assistant Executive Engineer,  
Electrical Sub Division,  
K.S.E Board,  
Ayoor.

Sub: - Releasing of order of disposal of OP.No.730/2012.

Ref: - B.O (FB) No.585/2006 (LA.II/1173/2006) dated 25.2.2006.

Sir,

Enclosed the order of disposal of petition filed by Sri. L. Kunchandy in O.P.No.730/12 for further action.

Yours faithfully,

CHAIRPERSON  
DEPUTY CHIEF ENGINEER  
CGRF (SOUTH)

Copy to:-

1. Sri. L. Kunchandy, Punnottu Neelam Villa Veedu, Chengamanadu P.O., Kottarakkara.
2. The Deputy Chief Engineer, Electrical Circle, Kottarakkara.
3. The Executive Engineer, Electrical Division, Kottarakkara.

---

Office: CGRF(S), Vydyuthi Bhavanam, Kottarakkara, Pin – 691 506  
Web site: [cgrf.kseb.in](http://cgrf.kseb.in) E- mail: [cgrfktr@ksebnet.com](mailto:cgrfktr@ksebnet.com), Phone: 0474 – 2451300

**CONSUMER GRIEVANCE REDRESSAL FORUM (SOUTH),  
KOTTARAKKARA**

---

Present: 1. Sri.R.Suku, Chairperson, Deputy Chief Engineer  
2. Smt. Beena Pious, Executive Engineer  
3. Sri.N.Sasidharan Unnithan, Member  
Friday the 18<sup>th</sup> day of May 2012

**OP No.730/2012**

Between

Petitioner: Sri. L. Kunchandy,  
Punnottu Neelam Villa Veedu,  
Chengamanadu P.O.,  
Kottarakkara.

And

Respondent: The Assistant Executive Engineer,  
Electrical Sub Division,  
Ayoor.

**Grievance of the Petitioner**

The petitioner under Electrical Section, Chengamanadu is aggrieved by the threat posed by a worn out wooden post near his premises.

**Version of the Opposite Party**

On receiving the complaint, Assistant Engineer, Electrical Section, Chengamanadu was directed to examine the complaint and replace the wooden poles if required. Based on the direction, Assistant Engineer, Chengamanadu has inspected the location and reported that two numbers of TW pole were damaged and should be replaced. Accordingly the same has been replaced and the petitioner's grievance is redressed.

**ORDER**

The petitioner was not present for the hearing, inspite of notice. The opposite party, Assistant Executive Engineer was personally present

for the hearing on 18/5/2012 and tendered a statement, to the effect that he himself visited the premises and having convinced of the damage of the wooden poles and replaced the same with PSC poles.

As the grievance of the petitioner stands redressed, no further action is seen necessary at present, and hence the complaint is closed.

If the petitioner is not satisfied with the above order of this Forum, he/she is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order. The address of the Electricity Ombudsman is furnished below.

*State Electricity Ombudsman, Pallikkavil Buildings, Mamangalam-Anchumana Temple Road, Opp:Kochi Corporation Regional Office, Edappally, Kochi – 682 024, Ph: 0484 -2346488.*

Sd/-  
BEENA PIOUS  
EXECUTIVE ENGINEER,  
MEMBER

Sd/-  
N.SASIDHARAN UNNITHAN  
MEMBER

Sd/-  
R.SUKU  
CHAIRPERSON  
DEPUTY CHIEF ENGINEER

Forwarded

CHAIRPERSON  
(DEPUTY CHIEF ENGINEER)  
CGRF (SOUTH), KOTTARAKKARA.