

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshy,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Friday 29th December,2023

OP No.78/2023

Between

Petitioner: The Secretary
Manamboor, Grama Panchayat,
Kavalayur.P.O, Varkala Block Varkala Taluk

And

Respondents: (1) The Assistant Executive Engineer,
Electrical Sub Division, Attingal

(2) The Assistant Engineer, Electrical Section, Attingal

ORDER

1. Grievance of the petitioner

The petitioner is a consumer under Electrical Section Attingal bearing consumers number 1145311029752 for the purpose of operating street lights under Manamboor Grama Panchayath. The grievance is about an arrears bill amounting to Rs.3,32,879/- on 2010,as per the direction received from Government Manamboor Grama Panchayath paid Rs.15 lakh to the Licensee, for installing meter for all street lights. Metering was not completed till date, which is not the fault of the petitioner. As directed by Government all bulb and tube light were replaced by LED lights. The audit team of the licensee may have noticed old tube lights and bulbs which are not in use now a days Panchayath had already paid the current charge of every tube lights and bulbs after calculating their number. So the finding of the audit team that there is arrear in current charge of street lights is wrong

2. Version of the respondent

As per the report given by inspection team of regional audit office, Attingal Manampoor Grama Panchayath was give arrear bills amounting to Rs.3,32,879/-

On inspection it is found that the street lights that works only night were connected to times and lights which stays on during day time were connected to timer, and all those lights were installed and operated on electric posts without separate lines (Street main) for street lights using electricity from the main line for operating street lights is an offense. As per Panchayath they have removed all the old tube lights and CFL bulbs within 2 years. But the arrear bill of 2,13,984/- is generated on the basis of the inspection conducted before January 2024. The bill was generated on 26.05.2023. Since the amount is not paid yet the consumer is liable to pay Rs.3,44,713/- including Rs.1,32,340/- as surcharge. The amount is included in licensee's one Time settlement program (OTS 2023). if the Panchayath is ready to pay the bill under OTS 2023, they are eligible for Rs.61140/- reduction.

3. Analysis and Findings

The bill served to Manamboor Grama Panchayth was generated on the basis of the RAO inspection conducted on January 2020 on inspection it is found that electricity from main line was used for operating street lights. The licensee should verify wheather metering was completed and utelisation certificate was issued to the petitioner for which the petitioner paid Rs.15 lakhs on 2010 Licensee should also ensure safety in relation to street lights operated by local bodies timely.

Decision

After going through grievance of the petitioner and version of the respondent the Forum views that

- 1). The Licensee Shall Include The Petitioner In One Time settlement after verifying the status of the works related to the petitioner.
- 2).No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala – 682 016. Phone: 0484 2346488'.

Sd/-
C .K.HARIKUMAR
ADVOCATE
MEMBER III

Sd/-
SANJEEV KOSHY
EXECUTIVE ENGINEER
MEMBER II

Sd/-
LAILA.N.G
DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.78/2023/ 328

Dated :29/12/2023

Delivered to: 1.The Secretary Manamboor, Grama Panchayat,
Kavalayur.P.O, Varkala Block Varkala Taluk.

2. The Assistant Executive Engineer, Electrical Sub Division,
Attingal.
3. The Assistant Engineer, Electrical Section, Attingal.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam,
Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle,
Thiruvananthapuram.
3. The Executive Engineer, Electrical Division , Attingal.

Office: CGRF(S), Vidyuthi Bhavanam, Kottarakkara, Pin - 691506
Web site: cgrf.kseb.in E- mail: Cgrf.ktra@kseb.in, Phone: 0474 - 2451300