

**CONSUMER GRIEVANCE REDRESSAL FORUM  
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION  
VYDYUTHI BHAVANAM, KOTTARAKKARA**

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Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson  
2. Sri. Sanjeev Koshy,Executive Engineer, Member II  
3. Sri.C.K.Harikumar,Advocate,Member III

Monday 26<sup>th</sup> December,2023

**OP No.76/2023**

Between

Petitioner: M.M. Kurian Maiyothil House  
Midayikkunnu.P.O,  
Thalapara, Thalayolaparambu,  
Kottayam,

And

Respondents: (1) The Assistant Executive Engineer,  
Electrical Sub Division, Kuruvilangadu.

(2) The Assistant Engineer, Electrical Section, Thalayolaparambu

**ORDER**

**1. Grievance of the petitioner**

The petitioner is a domestic consumer bearing consumer No.1146502004031 under Electrical Section, Thalayolaparambu. An overhead Electrical line is passing through the middle of the property of the petitioner. He is cultivating rubber trees and nutmeg trees. Now due to sagging of the line it is not possible to do tapping and pluck nutmeg. He lodged complaint at Electrical Section Thalayolaparambu several times. But no action has been taken. So he prays the Forum to redress his grievance.

**2. Version of the respondent**

The petitioner is a domestic consumer bearing consumer No.1146502004031 under Electrical Section, Thalayolaparambu. The consumer approach the Assistant Engineer Electrical Section, Thalayolaparambu for shifting the LT single phase line which is passing through his rubber cultivation land. The Section Officials inspected the site and convincing the consumer about the cost of the LT line shifting to another pathway. The best way to change the OH line into LT ABC line for avoiding the tree cutting during LT touching clearing work. The consumer willing to supply the LT ABC and remit the amount of Rs.607/- on 20.11.2023 at Electrical Section Thalayolaparambu and Section

officials were convert the OH portion to LT ABC on 24.11.23. Thus the complaint was rectified. The petitioner informed that his complaint was rectified and the grievance was redressed. So the respondent prays the Forum to dismiss the petition.

### **3. Analysis and Findings**

The hearing was conducted on 20.12.2023 the petitioner was absent the respondent was present and heard the matter in detail. On going through the petition and other documents in the file the Forum viewed that the case is with regard to shifting of overhead line passing through the middle of the property of Sri.M.M. Kurian. The respondent proposed that the best way to change the OH line into LT ABC line for avoiding the tree cutting during LT touching clearing work. The consumer willing to supply the LT ABC and remitted the amount of Rs.607/- on 20.11.23 at Electrical Section Thalayolaparambu and Section officials were convert the OH portion to LT ABC, on 24.11.23. Thus the complaint was rectified. The Forum viewed that since the grievance was redressed it is not necessary to enter into the merit of the case.

### **Decision**

Considering the facts and circumstances of the case mentioned above the Forum ordered as follows.

1. Since the case has been settled and the grievance of the petitioner was redressed the Forum does not want to go into the merit of the case.

Hence it is decided to close the petition and disposed the case accordingly.

- 2.No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

*'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.*

Sd/-

C .K.HARIKUMAR  
ADVOCATE  
MEMBER III

Sd/-

SANJEEV KOSHY  
EXECUTIVE ENGINEER  
MEMBER II

Sd/-

LAILA.N.G  
DEPUTY CHIEF ENGINEER  
CHAIRPERSON

Forwarded

Sd/-  
CHAIRPERSON  
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.76/2023/332

Dated :29/12/2023

Delivered to: 1. M.M. Kurian Maiyothil House, Midayikkunnu.P.O,  
Thalapara, Thalayolaparambu, Kottayam.  
2. The Assistant Executive Engineer, Electrical Sub Division,  
Kuruvilangadu.  
3. The Assistant Engineer, Electrical Section, Thalayolaparambu.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam,  
Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle, Kottayam.
3. The Executive Engineer, Electrical Division , Vaikom.

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