

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA.**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshy,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Friday 29th December,2023

OP No.68/2023

Between

Petitioner: Sri.Sebastian Joseph,
TC 4/1994 (2), My Gym, Kuravankonam,
Kavadiar P.O., Thiruvananthapuram.

And

Respondents: (1) The Assistant Executive Engineer,
Electrical Sub Division, Puthenchantha.

(2) The Assistant Engineer, Electrical Section, Cantonment.

ORDER

1. Grievance of the petitioner

The petitioner is a consumer under Electrical Section, Cantonment Thiruvananthapuram, having consumer number 1145067013906. The petitioner is aggrieved by an arrear bill served to him amounting to Rs.90885/- including 81924/- as arrear. He is learned that the arrear belongs to 15 years back. As of his knowledge he have no arrear in his current bill as he prays the bill on time . He prays the Forum to quash the arrear bill

2. Version of the respondent

The petitioner is a three phase consumer with Con.No.1145067013906 with LT 7C tariff. The connection was effected on 20.11.1997. The Service connection belongs to a Gymnasium located at Kuravankonam and the energy meter installed in the premises is an electric meter and same meter was installed on 20.11.1997 at the time of effecting the service connection. The said disputed bill amounting to Rs.81,924/- occurred against a consumption of 12764 units recorded in the meter on 5/8/2008. Before and after the said consumption the meter shows consumption ranging between 1000 unit and 1500 units. The

meter was not changed and still the same meter is continuing in the premises under the same ownership. Since the meter is an electric meter with digital display there is no chance of digit jump. This can only be treated as a consumption. Since the consumer raised an objection the bill was kept as disputed. Now when the list of long pending arrear was taken the petitioner was noted and hence notice was issued and the consumer raised the complaint.

3. Analysis and Findings

The hearing of the case was conducted on 12/12/23 and the petitioner was not present. The respondent intimated the Forum that the petitioner is now convinced about the sustainability of the arrear bill served to him and he is ready to pay the amount. On going through the meter data submitted by the licensee the Forum viewed that the energy meter was in good condition and the bill served to the petitioner is legal and sustainable

Decision

1. The Forum is pleased to dismiss the case as the petitioner is ready to pay the arrear bill.
- 2.No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-
C .K.HARIKUMAR
ADVOCATE
MEMBER III

Sd/-
SANJEEV KOSHY
EXECUTIVE ENGINEER
MEMBER II

Sd/-
LAILA.N.G
DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.68/2023/334

Dated :29/12/2023

Delivered to: 1. Sri.Sebastian Joseph, TC 4/1994 (2), My Gym,
Kuravankonam, Kavadiar P.O., Thiruvananthapuram.
2. The Assistant Executive Engineer, Electrical Sub Division,
Puthenchantha.
3. The Assistant Engineer, Electrical Section,Cantonment.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam,
Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle,
Thiruvananthapuram.
3. The Executive Engineer, Electrical Division,Thiruvananthapuram.