

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshi,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Monday 19th February,2024

OP No.82/2023

Between

Petitioner: Leena.C
Thanal, (Karshakabhavanam)
Kunnathoor East.P.O.,690540

And

Respondents: (1) The Assistant Executive Engineer,
Electrical Sub Division, Ezhamkulam.
(2) The Assistant Engineer,
Electrical Section,Kadampanad.

ORDER

1. Grievance of the petitioner

The petitioner is a consumer under Electrical Section, Kadampanad. A transformer and HT line is situated near the petitioner's house .Enough space is available for the licensee to shift the transformer from the petitioner's premises. On 27/12/2021 the petitioner submitted a request before Assistant Engineer Kadampanad Electrical Section to shift the transformer to any convenient place. The licensee in reply intimated the petitioner to pay Rs.1,75,000 as shifting charge. As the petitioner was unable to pay the amount no further actions were carried out. The petitioner prays the Forum to give necessary instructions to the licensee to shift the transformer as the petitioner is unable to built a compound wall in her property due to the presence of the transformer.

2. Version of the respondent

The petitioner submitted a request to shift the Kaleelimukku 100 KVA transformer under Electrical Section Kadampanadu, to some other place. On inspection it was found that the said transformer has been installed on a 9m PSC DP structure near to the petitioner's house. When the petitioner bought the land for constructing house the DP structure and transformer was already there. Due to the objection from the petitioner, fencing has not been provided for the transformer yet. If the petitioner is ready to remit the amount transformer can be shifted to nearby location which is nearly 200m away from the present location. If the petitioner is not willing to remit the amount, direction may kindly issued by the Forum for completing the fencing work of the transformer as soon as possible on safety aspects.

3. Analysis and Findings

The hearing of the case was conducted on 17/01/2023. Both petitioner and respondent were present. The Forum heard the matter in detail. After hearing the grievance of the petitioner and version of respondent, and going through the documents made available the Forum views that as the case is related to a property in which the petitioner's house situated, the petitioner may give a complaint to the District Collector if she desires. In the matter of transformer shifting, beneficiary is supposed to pay the expenses. Even though if possible, the licensee can make a revised estimate on minimum cost. The Forum conducted a site inspection on 19/01/2024 and enquired the possibility to revise the estimate amount to a minimum cost.

4. Decision

Taking every aspect of the case under consideration the Forum ordered as follows:

1. The respondent is directed to execute the work after remitting the revised estimate amount by the petitioner, if the petitioner desires.
2. No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-

C .K.HARIKUMAR
ADVOCATE
MEMBER III

Sd/-

SANJEEV KOSHY
EXECUTIVE ENGINEER
MEMBER II

Sd/-

LAILA.N.G
DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.82/2023/48

Dated : 22 /02/2024

Delivered to:1.Leena.C.

Thanal, (Karshakabhavanam)
Kunnathoor East.P.O, 690540

2. The Assistant Executive Engineer, Electrical Sub Division, Ezhamkulam.
3. The Assistant Engineer, Electrical Section, Kadampanad.

Copy to:

1. The Secretary, KSERC, KPFC Bhavanam,Vellayambalam, TVPM.
2. The Deputy Chief Engineer, Electrical Circle, Pathanamthitta.
3. The Executive Engineer, Electrical Division, Adoor