

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshy,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Monday 3rd June,2024

OP No.18/2024

Between

Petitioner: Smt. Siji.F
Maruthummoodu Veedu, ,
Karanthala,
Karippoor.P.O.
Nedumangad.

And

Respondents : (1) The Assistant Executive Engineer
Electrical Sub Division, Nedumangad.

(2) The Assistant Engineer,
Electrical Section,Nedumangad.

ORDER

1. Grievance of the petitioner

The petitioner owns a property under Electrical Section, Nedumangad.The petitioner alleges that the licensee inserted a new stay wire in his property without his consent and cut down the tress in the property. The petitioner prays the Forum to pass orders to remove the newly inserted stay from his property.

2. Version of the respondent

The licensee received two complaints from the petitioner regarding the post and stay wire in his property. On first complaint received on 06/2/2024 it was written that an old post and stay wire in his property were replaced with a new ones and cut down the trees for drawing electric lines

through his property. On 9/4/2024 a site inspection was conducted and it was learned that the post was not replaced with new one. According to the second petition dated 17/02/2024 addressed to Deputy Chief Engineer , Electrical Circle Kattakkada ,the petitioner alleges that a new post and stay wire is inserted in his property without his knowledge and consent. On 30/11/2023 A conversion work of a single phase line to 3 phase line was carried out near the petitioner's property and at that time the electric post in front of the property was replaced with two new posts. Since the stay attached to the old post was in a broken condition,it was reconstructed. Considering the safety of people residing near the property the branches of the trees which were fallen on the OH lines were also trimmed. As per records this is the only work done at petitioner's property. The electric post and stay were already there . The post and stay wire were inserted there as per section 164 of Electricity Act 2003. In order to remove the stay from his property the petitioner have pay the estimated amount. When the respondent contacted the petitioner's husband through phone, he said that he is not willing to pay the estimated amount.

3 Analysis and Findings

Hearing of the case was conducted on 28//5/2024. Both petitioner and respondent were present. The Forum heard the matter in detail and learns that the case is related to inserting a stay wire in petitioner's property without his consent. Since property related issues comes under the purview of ADM , this Forum posses no jurisdiction in this case. The petitioner may approach the ADM for favorable actions.

DECISION

1. The Forum is pleased to dispose the case as it comes under the jurisdiction of ADM
2. No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-

C .K.HARIKUMAR
ADVOCATE
MEMBER III

Sd/-

SANJEEV KOSHY
EXECUTIVE ENGINEER
MEMBER II

Sd/-

LAILA.N.G
DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No. 18/2024/ 168

Dated : 04/06/2024

Delivered to:

1. Smt. Siji.F Maruthummoodu Veedu, ,Karanthala, Karippoor.P.O., Nedumangad.
2. The Assistant Executive Engineer, Electrical Sub Division, Nedumangad.
3. The Assistant Engineer, Electrical Section, Nedumangad.

Copy to:-

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle, Kattakkada.
3. The Executive Engineer, Electrical Division, Nedumangad.

Office: CGRF(S), Vydyuthi Bhavanam, Kottarakkara, Pin - 691 506

Web site: cgrf.kseb.in E- mail: Cgrf.ktra@kseb.in, Phone: 0474 - 2451300