

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshy,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Wednesday 15th May 2024

OP No.20/2024

Between

Petitioner: Sri. Aneesh kumar.G
A.A. Nivas, Panaveli.P.O.,
Kottarakkara.

And

Respondents : (1) The Assistant Executive Engineer
Electrical Sub Division, Ayoor.

(2) The Assistant Engineer,
Electrical Section, Valakom

ORDER

1. Grievance of the petitioner

The petitioner constructed a house under Valakom Electrical Section, and applied for new service connection on 19/12/2023. On 22/12/2023 the petitioner received a letter from Assistant Engineer rejecting the request for service connection. It was mentioned in the letter that the building is not meeting the sufficient clearance as per the Standards of EHT Line. The petitioner prays the Forum to direct him to make necessary arrangements in order to get service connection.

2. Version of the respondent

The petitioner has submitted an application for availing new service connection for construction purpose at Electrical Section, Valakom. On 19/12/2023 site inspection was conducted from the Electrical Section office and intimation on defects noticed at the site were informed to the applicant as per regulation 77 of Kerala Electricity Supply Code 2014. The officials from Line Maintenance Section KSEBL, Punalur also

inspected the site and the defects noticed were informed to the applicant. The proposed building is constructed in the right of way of 110 kV Edamon Ambalappuram feeder. The horizontal clearance from the conductor to the building is only 1.8m. Standard horizontal clearance to building from 110 KV line is 2.9m. The application is rejected by Line Maintenance section due to insufficient clearance as per regulation 63 of central Electricity Authority Regulations 2023. Licensee has taken all possible steps for rectifying the petitioner's grievance.

3. Analysis and Findings

The hearing of the case was conducted on 9/5/2024. Both the petitioner and respondent were present. The Forum heard the matter in detail and it is seen that the case is with regard to providing service connection for construction purpose in a newly constructed building which lacks sufficient clearance from an EHT line. Since Electrical Inspectorate is the statutory authority to take decision in matters related to standard safety rules and ,the Forum has no jurisdiction for such cases. The petitioner can approach Electrical Inspectorate for favorable decisions. Therefore the Forum comes to the decision for not interfering in the matter.

DECISION

1. Considering the above facts and circumstances of the case, the Forum closed the petition and disposed the case accordingly.

2. No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

sd/-

C .K.HARIKUMAR
ADVOCATE
MEMBER III

sd/-

SANJEEV KOSHY
EXECUTIVE ENGINEER
MEMBER II

sd/-

LAILA.N.G
DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No. 20/2024/ 151

Dated : 17/05/2024

Delivered to:

1. Sri. Aneesh kumar.G, A.A. Nivas, Panaveli.P.O., Kottarakkara.
2. The Assistant Executive Engineer, Electrical Sub Division, Ayoor
K.S.E. Board Ltd,
3. The Assistant Engineer, Electrical Section, Valakom

Copy to:-

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, TVPM.
2. The Deputy Chief Engineer, Electrical Circle, Kottarakkara.
3. The Executive Engineer, Electrical Division, Kottarakkara.

Office: CGRF(S), Vydyuthi Bhavanam, Kottarakkara, Pin - 691 506
Web site: cgrf.kseb.in E- mail: Cgrf.ktra@kseb.in, Phone: 0474 - 2451300