

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Sri. Sanjeev Koshy,Executive Engineer, Member II
3. Sri.C.K.Harikumar,Advocate,Member III

Friday 02th May,2025

OP No.76/2024-25

Between

Petitioner: Sri. Ubaideth
Neenu Mahal, Pathady,
Bharatheepuram.P.O.,
Anchal, Kollam(Dist.)

And

Respondents: (1) The Assistant Executive Engineer
Electrical Sub Division, Anchal.

(2) The Assistant Engineer,
Electrical Section, Anchal (East)

ORDER

1. Grievance of the petitioner

The petitioner Sri. Ubaideth is a consumer under Electrical Section, Anchal bearing consumer number 1145974021784. The petitioner contended that an electric post had been installed by the Licensee near the side of his kitchen for giving service connection to the residents of the neighbouring house having consumer no.1145979021785. The petitioner argued that the post was installed in the back of his house without permission. Now the post was damaged and dangerously touched by his kitchen roof. The petitioner has approached the officials of the Licensee many times for the removal of the unauthorised and illegally installed post and service wire in the property of the petitioner . But no action has been taken by the licensee in this regard. Aggrieved by this

lapse occurred from the part of the licensee even after repeated complaints the petitioner approached the Forum for relief.

2. Version of the respondent

The petitioner is a consumer under Electrical Section, Anchal bearing consumer no.1145974021784 in the name of Sri. Ubaideth, Neenu Mahal ,Pathady, Bharatheepuram. The respondent has filed the statement of facts against the averments raised in the petition. The officials from KSEBL inspect the site and stated that the supporting post for service connection of Rahim, Con.No.11459740221785 is closely to the petitioners Kitchen and it is in slanting position. The officials approached the petitioner for maintenance work of the post in the premises and he had not allowed them for work and remitted an application fee Rs.300/- on 03/01/2025 for shifting the post. After site inspection the officials reported that the petitioner was not willing to install the post in his premises and to remit the estimate amount also. The officials from KSEBL stated that the new post was only installed in the place of old damaged post. So the respondent stated that the petition is baseless and prays the forum to dismiss the petition.

3. Analysis and Findings

The hearing was conducted on 11/03/2025. The petitioner was only presented. The respondent was not present. On going through the petition and other documents in the file the Forum viewed that the case is with regard to the shifting of a broken leaning post from the private property. The slanting post in the petitioner's property is a supporting post for the neighbouring consumer. The damaged slanting post is dangerously closed to the petitioners kitchen roof. The officials from KSEB approached the petitioner to remove the damage post and install new post. But the petitioner was not willing to install it in his premises and not willing to remit the estimate amount. The petitioner states that the post installed in his premises is to giving service connection to his neighbour and he argued that the post to be shifted from his premises. Forum viewed that the Hon'ble Additional District Magistrate is the Authority to settle the property related dispute and the petitioner has a liberty to approach the Hon'ble

Additional District Magistrate, Kollam District for settlement of the case and the redressal of the grievance in this regard. The petitioner may approach the Additional District Magistrate for favourable actions.

DECISION

1. The Forum is pleased to dispose the case as it comes under the jurisdiction of Additional District Magistrate.
3. No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

<i>Sd/-</i>	<i>Sd/-</i>	<i>Sd/-</i>
C .K.HARIKUMAR	SANJEEV KOSHY	LAILA.N.G
ADVOCATE MEMBER III	EXECUTIVE ENGINEER MEMBER II	DEPUTY CHIEF ENGINEER CHAIRPERSON

Forwarded

Sd/-
CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.76/2024-25/793

Dated : 03/05/2025

Delivered to:

1. Sri. Ubaidet, Neenu Mahal, Pathady, Bharatheepuram.P.O., Anchal, Kollam(Dist.)
2. The Assistant Executive Engineer, Electrical Sub Division, Anchal.
3. The Assistant Engineer, Electrical Section, Anchal East.

Copy to:-

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle, Kottarakkara.
3. The Executive Engineer, Electrical Division, Punalur.