

**CONSUMER GRIEVANCE REDRESSAL FORUM  
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION  
VYDYUTHI BHAVANAM, KOTTARAKKARA**

---

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson  
2. Smt. Sajina.T, Executive Engineer, Member II  
3. Sri.C.K.Harikumar,Advocate,Member III

Wednesday 31<sup>th</sup> December,2025

**OP No.44/2025-26**

Between

Petitioner: Sri. Harisankar.T.V  
Bungalow, Venpalavattom, Anayara.P.O.,  
Thiruvananthapuram.  
Mob-9037773650  
Con.No.1145147011500

And

Respondents : (1) The Assistant Executive Engineer  
Electrical Sub Division, Beach,  
Thiruvananthapuram.  
  
(2) The Assistant Engineer,  
Electrical Section, Pettah

**ORDER**

**1. Grievance of the petitioner**

The petitioner is the consumer under Electrical Section, Pettah with consumer number 1145147011500 registered in the name of Sri. Harisankar T.V in LT IA tariff with a registered connected load of 2280 watts. He complains that as a part of road widening works, post in front of his house has been erected inside the drainage canal, the top of which is specifically designed to function as a pedestrian footpath. It causes inconvenience to the passage of vehicle. So he prays the forum to relocate the post to an appropriate location, ensuring unobstructed access to his property.

## **2. Version of the respondent**

The petitioner is the consumer under Electrical Section, Pettah with consumer number 1145147011500 registered in the name of Harisankar T.V. in LT IA tariff with registered connected load of 2280 watts. Sri. Harisankar T.V.'s complaint is regarding the installation of a new electric post in front of his house. The site is located at the left side of Pettah- Anayara- Oruvathilkotta road. As part of the road widening works all the existing 11 KV structures and LT installations were shifted to the side of the acquired land. KRFB is executing the works of road widening. The shifting of KSEB structures is in progress under work deposit scheme. As part of relocating the LT lines the existing 8m LT PSC pole near the house of the petitioner was also re-erected with 9m PSC pole near the boundary of the property. To provide easy passage for the public the poles were positioned beyond the drain channel. Here also the pole was positioned beyond the drainage wall. Also the position was decided so as to keep the line at a safer distance with the existing structures.

This 9 m pole was positioned safely and do not create any obstruction to the pedestrians and also do not obstruct the flow of water in the drain channel. The petitioner executed some excavation/earth works in and around their property for the entry and exist of their vehicles from the main road to the lane and to the property. They are facing some difficulties due to their landscape and existing buildings. If the petitioner requires a shifting of this pole, it can be executed with payment under work deposit scheme. The shifting can be done only after ensuring the statutory clearance of the lines with the boundaries of nearby structures/properties. So the respondent prays the Forum to dismiss the petition.

## **3 Analysis and Findings**

The hearing was conducted on 18/12/2025. The petitioner was absent and the respondent was present and heard the matter in detail. On going through the petition and other documents in the file the Forum viewed that the case is with regard to relocation of a pole. The respondent stated that as part of the road widening works all the existing

11 KV structures and LT installations were shifted to the side of the acquired land. The respondent stated that the petitioner executed some excavation/ earth works in and around their property for the entry and exist of their vehicles from the main road to the lane and to the property. They are facing some difficulties due to their landscape and existing buildings. The respondent also stated that the shifting of the pole is done only on a technically feasible location as the other poles. If the petitioner requires a shifting of this pole, it can be executed with payment under work deposit scheme. The Forum viewed that as per Regulation 95(4C) of Kerala Electricity Supply Code 2014 "The applicant shall remit the labour charges and material charges required for shifting the electric line or electric plant as estimated by the licensee as per the cost data approved by the commission from time to time."

**DECISION**

Considering the facts and circumstances of the case mentioned above the Forum ordered as follows.

1. The licensee has the eligibility to collect the estimate amount for executing the work under deposit scheme.
2. No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-  
C .K.HARIKUMAR  
ADVOCATE  
MEMBER III

Sd/-  
SAJINA.T  
EXECUTIVE ENGINEER  
MEMBER II

Sd/-  
LAILA.N.G  
DEPUTY CHIEF ENGINEER  
CHAIRPERSON

Forwarded

*Sd/-*

CHAIRPERSON  
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.44/2025-26/994

Dated : 31/12/2026

Delivered to:

- 1.Sri. Harisankar.T.V Bunglow, Venpalavattom, Anayara.P.O.,  
Thiruvananthapuram, Mob-9037773650Con.No.1145147011500
2. The Assistant Executive Engineer, Electrical Sub Division, Beach,  
Thiruvananthapuram.
3. The Assistant Engineer, Electrical Section, Pettah

Copy to:-

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam,  
Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle, Kazhakuttam.
3. The Executive Engineer, Electrical Division, Thiruvananthapuram.