

**CONSUMER GRIEVANCE REDRESSAL FORUM
KERALA STATE ELECTRICITY BOARD LTD- SOUTHERN REGION
VYDYUTHI BHAVANAM, KOTTARAKKARA**

Present: 1. Smt.Laila.N.G,Deputy Chief Engineer, Chairperson
2. Smt. Sajina.T,Executive Engineer, Member II
3. Sri.C.K. Harikumar, Advocate,Member III

Thursday 19th February,2026

OP No.47/2025-26

Between

Petitioner: Sri M.E. Salim
O.E.P Buildings
Kavil Road
Perumkulam.P.O., Thiruvananthapuram.

And

Respondents: (1) The Assistant Executive Engineer
Electrical Sub Division, Kadakkavoor.

(2) The Assistant Engineer,
Electrical Section, Vakkom

ORDER

1. Grievance of the petitioner

The petitioner is a consumer under Electrical Section Vakkom, bearing consumer number 12532. An overhead line passes in front of the petitioner's house. This line is drawn to give Electric Connection to neighbouring consumer. The licensee requested the petitioner to remit Rs.6815/- for reconductring the line with ABC due to unauthorized construction and inadequate safety clearance. So the petitioner prays the Forum to collect this amount from the neighboring consumer.

2. Version of the respondent

The petitioner is a consumer under Electrical Section vakkom. A single phase overhead line was lawfully constructed and is existing near the petitioner's house in Kavil Road, Perumkulam.P.O., This line was installed to provide service connection to another consumer bearing

consumer number 12532 subsequent to the construction and commissioning of the said overhead line, the petitioner undertook construction/structure alteration work on his house, specifically by erecting a roof made of GI sheets. The construction of the GI sheet roof resulted in the violation of the statutory vertical and/or horizontal clearance required between the petitioner's structure and the existing overhead electric line. Consequently, a demand notice was issued to the petitioner for the cost of reconductoring/Shifting the existing single-phase overhead line to restore the required statutory clearances and ensure electrical safety. The petitioner seeks the cancellation of the demand notice and claims that the cost of shifting the line should be borne by the adjacent for whom the line was originally drawn. The petitioner's action of constructing a structure which encroaches upon the statutory clearance of an existing electric line is in direct contravention of the safety regulations, Central Electricity Authority Regulation, 2023.

As the petitioner responsible for the non-complaint construction that violated the mandatory safety regulations,(Regulation 62 and 65 of CEA Regulation,2023) and created a dangerous situation, the petitioner is liable for the expenses incurred to remedy the dangerous conditions and restore statutory safety clearances. The cost cannot be shifted to the neighbour who has not caused the safety violation. Now the petitioner Shri. M.E.Salim remitted the amount as per the demand notice of KSEB to carry out the reconductoring work on work deposit dated 01-12-2025 for an amount of Rs.6815/- under Electrical Section Vakkom. The reconductoring work has been carried out and completed on 17/12/2025. So the respondent prays the Forum to dismiss the petition.

3. Analysis and Findings

The first hearing was conducted on 13/01/2026. The petitioner was absent and the respondent was present. On going through the petition and other documents in the file the Forum viewed that the case is with regard to realizing the amount of Rs.6815/- from the neighbouring consumer for the work of reconductring the line with ABC to maintain safety clearance, for which the petitioner has paid the amount.

The petitioner telephonically informed that he has paid the amount under protest, so a second hearing was posted on 11/02/2026. The petitioner was absent the respondent was present. The petitioner telephonically informed that he has no grievance at present and he is not willing to attend the hearing. The respondent stated that the cost cannot be shifted to the neighbour who has not caused the safety violation. Now the petitioner Sri.M.E. Salim remitted the amount as per the demand notice of KSEB to carry out the reconductoring work on work deposit dated 01-12-2025 for an amount of Rs.6815/- under Electrical Section, Vakkom. The reconductoring work has been carried out and completed on 17/12/2025. The Forum accepted the arguments of the respondent.

DECISION

Considering the above facts and circumstances of the case the Forum ordered as follows.

1. The Forum dismissed the petition and disposed the case accordingly.
2. No order as to cost.

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer appeal before the Electricity Ombudsman within 30 days from the date of receipt of this order.

The address of the Electricity Ombudsman is furnished below.

'The State Electricity Ombudsman, D.H & Foreshore Road Junction, Near Gandhi Square, Ernakulam, Kerala - 682 016. Phone: 0484 2346488'.

Sd/-

C .K.HARIKUMAR

ADVOCATE
MEMBER III

Sd/-

SAJINA.T

EXECUTIVE ENGINEER
MEMBER II

Sd/-

LAILA.N.G

DEPUTY CHIEF ENGINEER
CHAIRPERSON

Forwarded

Sd/-

CHAIRPERSON
(DEPUTY CHIEF ENGINEER)

No: CGRF/KTR/OP No.47/2025-26/41 _____ Dated : 19/02/2026

Delivered to:

1. Sri M.E. Salim, O.E.P Buildings, Kavil Road, Perumkulam.P.O., Thiruvananthapuram.
2. The Assistant Executive Engineer, Electrical Sub Division, Kadakkavoor.
3. The Assistant Engineer, Electrical Section, Vakkom

Copy to:-

1. The Secretary, KSERC, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram.
2. The Deputy Chief Engineer, Electrical Circle, Thiruvananthapuram.
3. The Executive Engineer, Electrical Division, Attingal.

Office: CGRF(S), Vidyuthi Bhavanam, Kottarakkara, Pin - 691 506
Web site: cgrf.kseb.in E- mail: Cgrf.ktra@kseb.in, Phone: 0474 - 2451300