

**CONSUMER GRIEVANCE REDRESSAL FORUM
NORTHERN REGION, KOZHIKODE.**

(Formed under section 42(5) of Electricity Act 2003.)

Vydyuthibhavan, Gandhi Road, Kozhikode -673011

Telephone Number -0495 2367820 Email.cgrfkzd@kseb.in

PRESENT

SANDHYA DIVAKAR : CHAIRPERSON

RAJU C.K. : MEMBER (LICENCEE)

FRANCIS A. C. : MEMBER (LAW)

OP 80/2025-26

PETITIONER :-

**Sri. K. E. HARISH,
MANAGING DIRECTOR,
LOGOSPHERE PROPERTY DEVELOPERS (P) LTD,
PALAZHI VILLAS,
VELLIPARAMBA
KOZHIKODE**

RESPONDENTS :-

- 1. THE ASSISTANT EXECUTIVE ENGINEER,
ELECTRICAL SUB DIVISION,
MANKAVU, KSEB LTD.,
KOZHIKODE DISTRICT**
- 2. THE ASSISTANT ENGINEER,
ELECTRICAL SECTION, PERUMANNA,
KSEB LTD, KOZHIKODE DISTRICT**

ORDER

Background of the case:-

The Petitioner, Sri.K.E.Harish under Ele. Section, Perumanna, submits his grievance before the forum regarding unreasonable estimate issued for providing Multiple LT Service Connection to M/s Palazhi Villas, Velliparamba, Kozhikode.

Argument of the Petitioner :-

The Petitioner respectfully submits his representation challenging the estimate issued by Kerala State Electricity Board Limited (KSEBL) for providing Multiple LT Service Connection to his residential villa project situated near Sadhbhavana World School, Velliparamba, Kozhikode as follows:

- The impugned estimate directs that supply be extended from the distant Payyadimethal RMU by laying approximately 2.4 km of 11 kV underground cable, installing RMUs (+C+, CTC), and executing extensive HDD and civil works, resulting in a total estimate amount of ₹1,02,07,013/-. And the works included such as long distance 11 kV UG feeder cable, RMUs, trenching, HDD works and heavy civil construction are in the nature of distribution system extension and strengthening, rather**

than works exclusively required for effecting supply to Petitioner's project. Thus the Petitioner being compelled to bear the cost of infrastructure that forms part of the licensee's network development responsibility.

- **A live 11 kV overhead line is available in close proximity to Petitioner's project site. The project is located within the limits of Perumanna Grama Panchayath, a rural area where the distribution network remains predominantly overhead and has not been converted into an underground-RMU fed RAPDRP system. The existing Payyadimethal RMU and HT 11 KV cable is situated approximately 2.4 km away from Petitioners premises. Insisting upon a long-distance UG feeder from this RMU is inconsistent with actual network condition prevailing in the locality.**
- **The following major premises in the immediate vicinity are already availing supply from the same nearby 11 kV overhead line without insistence on distant underground feeder infrastructure that are:**
 - 1. Shobha Bela Encosta - Multiple LT consumer**
 - 2. Sadhbhavana World School - HT consumer**

3. Signature Vilas - Multiple LT consumer

All these premises are situated close to Petitioners project and are drawing supply from the same 11 kV overhead line available adjacent to Petitioners premises.

➤ **This Hon'ble Forum in OP No. 119/2024-25 (Space on Earth Case), examined an identical situation in a nearby locality and observed that although administratively tagged under RAPDRP, the area was not actually fed through an underground RMU network and the existing system continued to be overhead. The Forum inter alia held that:**

- The locality being within Grama Panchayath rural limits, mandatory UG insistence was not justified.**
- Under Section 27 and 35 of the Kerala Electricity Supply Code 2014, strengthening and upgradation of the distribution system is the responsibility of the licensee.**
- Only reasonable expenditure can be recovered from a consumer.**

- **Tapping supply from the nearest 11kV overhead line was the reasonable and technically feasible method.**
- **Conversion from overhead(OH) to underground (UG) system is the duty of the licensee, and a consumer may be required to shift only after the UG backbone network is actually established.**
- **As per Section 27(c) of the Kerala Electricity Supply Code 2014, a consumer is liable only to bear reasonable expenditure for providing supply. Section 35 clearly stipulates that extension or upgradation of the distribution system shall normally be borne by the licensee. Section 36 permits recovery from a consumer only in specific situations, such as when a dedicated feeder is provided at the consumer's request and even then only proportionately.**
- **The present estimate transfers the entire cost of system strengthening to a single consumer, which is contrary to the statutory scheme and settled principles.**
- **Petitioner humbly request that administrative sanction may kindly be accorded based on a revised and reasonable estimate by permitting**

tapping from the nearest 11 kV overhead line using a short length of 11 kV underground cable and double pole structure with AB switch. So he is ready and willing to remit the supervision charges and all other applicable statutory charges immediately upon approval.

- **Petitioner further submit that there is extreme urgency in this matter and the delay in granting a reasonable estimate and sanction is causing serious hardship, as he bound by delivery timelines agreed with villa purchases. Continued delay will result in substantial financial penalties and contractual liabilities.**

In view of the urgency and the clear technical feasibility already recorded, Petitioner respectfully request this Hon'ble Forum to:

- 1. Issue specific directions to the Executive Engineer, Electrical Division Feroke, to implement the CGRF order without delay.**
- 2. Permit remittance of supervision charges based on tapping supply from the nearest 11 kV overhead line using a short length of 11 kV UG cable.**

3. Direct the Respondents to process and sanction the revised and reasonable estimate within 7 days.

In view of the above facts, statutory provisions, and binding findings of this Hon'ble Forum, Petitioner humbly pray that the estimate may kindly be revised on a reasonable basis and appropriate directions be issued to provide supply under the supported arrangement at the earliest.

Lists of documents enclosed by the Petitioner:-

Exhibit P1:- Copy of letter dated 25.02.2026 of Asst. Engineer, Ele. Section, Perumanna to the Petitioner.

Exhibit P2:- Copy of AS dated 23.02.2026 feasibility.

Exhibit P3:- Copy of estimate (3 pages)

Argument of the Respondent:-

The Respondent's version is as follows:

1. The Petitioner has applied for an LT multiple service connection with a power requirement of 200 kW to his new residential villa project near Sadbhavana World School under Electrical Section Perumanna. As per their request an estimate amounting to ₹ 1,02,07,013/- has been prepared and Administrative Sanction for the

same was issued by the Executive Engineer, Electrical Division Feroke vide Order No.DB/Logosphere-PMN/AS.No.21/2025-26/2184 dtd 23.02.2026. The estimate involves installation of one +C+ module in the existing Payyadimethal RMU in Palazhi feeder from 110 KV Substation, Kuttikkattor and one CCV RMU near Atharwala DTR after laying 2.4 km UG cable by HDD method, installation of LBS 200 kVA USS and its LT panels and cables. As per Board Order B.O. (FM) No. 1325/2007 (DPCII/APDRP-6/2006-07/07-08) dated 11.06.2007 and Board Order B.O(FB) No. 2024/2011 (DPC II/AE/T&C of supply 02/2009/2011 dated 18.08.2011) all the prospective HT consumers or LT consumers requiring installation of transformer for availing supply within RAPDRP scheme area shall be allowed to tap HT supply only through Ring Main Units (RMU). The above estimate was prepared on the basis of Board Order dated 11.06.2007 and Board Order dated 18.08.2011.

- 2. The mentioned Electrical Section comes under Electrical Division Feroke under Electrical Circle, Kozhikode. Even though most of the areas under this Section fall within Perumanna and Peruvayal Gramapanchayaths, this Section is included**

under the APDRP and RAPDARP scheme area. The 11 KV network in all these areas are constructed using Under Ground (UG) cables and Ring Main Units (RMU) as per this scheme. Many consumers under this section have remitted amount and availed supply in accordance with the RAPDRP scheme. The Board has implemented such a direction in line with improving standard of performance in delivering quality of power supply as directed by the Kerala State Electricity Regulatory Commission. The RMU ensures that in case of any failure of supply there is a back feeding option which may reduce the interruption.

- 3. In the instant case the electricity connection applied is for Petitioners new villa project. Electricity is considered to be an infrastructure for everything on our land to turn a blind eye to it when it comes to remittance of the estimated amount is not a right step in the right direction. Vast developmental activities are being carried out in the distribution structure. However the Petitioner wants electricity connection as of now and not willing to remit the amount. It is to deal with such situation, that the Board order referred to above (Board Order dtd 11.06.2007)**

had been issued. It means that KSEBL is willing to act on the request of the Petitioner and effect electricity connection so that the urgency of the Petitioner can be met. But here the Petitioner want electricity connection within no time but would not remit the estimated amount. Moreover granting special consideration to the Petitioner may harm the KSEBL effort in improving quality of power in the present scenario. Also it will spoil the concept of APDRP and RAPDRP scheme implemented for the improvement of distribution network for uninterrupted power supply in city areas.

- 4. There are many upcoming projects under the mentioned section due to the development of National Highway, due to the upcoming Green Field Highway. Especially builders and developers like the Petitioner may also use the order of CGRF as reason for excuse in any similar situation in future, if the Petitioner is permitted to draw supply as they requested.**
- 5. The cases referred to by the Petitioner were sanctioned as case by case on different grounds. The KSEBL has not adopted a common stand against the Board Orders relating to APDRP and RAPDRP scheme.**

- 6. Providing supply by tapping from the nearest 11 kV over head line will deviate from the mandatory provisions.**
- 7. Being a public sector unit, compliance sanction from the Law Section has to be obtained for orders received from various Forums and Courts. Policy matter in particular involve technical intricacies and financial liability. This is only a part of the procedure followed by the organisation.**
- 8. Attention of the Hon.Forum is invited to the fact that many HT consumers and LT multiple consumers have been provided with electricity connection in accordance with the above Board Order where they have remitted the estimated amount without any demure.**
- 9. These consumers are willing to remit the estimate amount for a speedy electricity connection. So, here the Petitioner is also similarly placed consumer as the ones who remitted the estimated amount. In such a scenario to effect electricity connection to the Petitioner without him having to remit the estimated amount will be an injustice to those**

who availed themselves of electricity connection by remitting the estimated amount.

- 10. The matter at hand is not a special case because the Petitioner is a developer and his activities for which electricity connection is sought for are profit oriented.**

As the actions being pursued by KSEBL in this case are as per law, the Respondent humbly prays that the Hon. Forum may please dismiss the petition by directing the Petitioner to remit the estimate amount for availing the supply.

Lists of documents enclosed by the Respondent:-

- Exhibit R1:- Copy of Order dated 06.12.2019 of Exe. Engr., Ele. Division, Feroke for SOP to M/s Shobha Bela Encosta**
- Exhibit R2:- Copy of Board Order dated 18.08.2011 about guidelines for effecting Service Connection within APDRP scheme area.**
- Exhibit R3:- Copy of Application for Power feasibility.**
- Exhibit R4:- Copy of AS (same as Exhb. P2).**
- Exhibit R5:- Copy of Estimate(same as Exhb. P3).**
- Exhibit R6:- Sketch.**

Summary of the Hearing:-

The Hearing in the O.P. was convened on 13.03.2026 FN at the Court Hall of CGRF (NR) Vydyuthi Bhavanam, Kozhikode in which both the parties were present. The Respondent submitted that she couldn't trace the estimate sanction for the SOP to Sadbhavana World School and SOP to Signature Villas. But informed that service connections to these consumers were effected without RMU and UG cable. The estimate sanction for SOP to Shobha Bela Encosta (Exhibit R1) also effected without RMU and UG and the case is similar to OP-119/2024-25 and OP-76/2025-26.

Observation & Analysis :

It was observed by the Forum that even though Perumanna is an RAPDRP section, many service connections had been effected directly tapping from the nearby 11KV OH line. In those cases, no undertaking had been collected from the beneficiaries to the effect that they will bear the cost of laying UG cable and installation of RMU on upgradation of existing 11KV OH to UG.

• Section 4 of the Kerala State Electricity Supply Code 2014 says;

Duty to develop, maintain and extend the distribution system:-

(1) The Distribution licensee shall develop and maintain an efficient, co-ordinated and economical distribution system in its area of supply.

(2) The licensee is responsible for ensuring that its distribution system is upgraded, extended and strengthened to meet the demand of electricity in its area of supply.

(3) The licensee shall ensure that all electricity supply lines and equipments that are belonging to the licensee or under its control in the premises of the consumer, are in a safe condition and are fit in all respects for supplying energy and further the licensee shall take adequate precaution to avoid danger that may arise in such premises from such supply lines and equipment.

• Section 27 of the Kerala Electricity Supply Code 2014 says;

Obligation of the licensee to supply on request:-

(1) The Distribution licensee shall develop and maintain an efficient, co-ordinated and economical distribution system in its area of supply and shall supply electricity to any person on his request in

accordance with the provisions of the Act and of this Code.

(2) The licensee shall, on an application in the proper form from the owner or lawful occupier of any premises located in his area of supply, give supply of electricity to such premises within the time specified in this Code if

(a) the supply of electricity is technically feasible.

(b)the applicant has complied with the conditions specified in this Code and;

(c)the applicant bears the expenditure for providing supply and services as specified in this Code.

• Section 35 of the Kerala Electricity Supply Code 2014 says;

Expenditure for Extension or up gradation or both of the Distribution system to be borne by the licensee:-

The expenditure for extension or up gradation or both of the distribution system up to and including the distribution main, for meeting the demand of new consumers and the additional demand of existing consumers shall normally be borne by the distribution licensee and this expenditure shall be recovered from the consumers through tariff as approved by the commission.

- **As per the sections 4,27 and 35 of the Kerala Electricity Supply Code 2014, the up gradation and strengthening of the system for meeting load is solely the responsibility of the licensee and this expenditure can be recovered from the consumer through tariff as approved by the Regulatory Commission.**

- **As per Section 32 the licensee has to recover reasonable expenditure from the applicant.**

In this case, estimate for tapping from the nearest OH line is the reasonable one. Being an RAPDRP area, tapping using UG, installation of an RMU and the extension using UG can be insisted. The up gradation of the OH line to UG is the duty of the licensee and there is a provision to recover that expenditure through tariff. Moreover, KSE Board Ltd., has allowed connection to other Commercial, Industrial and Self Financing Educational Institutions consumers and to KSEB'LS transformers by tapping from the OH line under this sub division.

The Forum understands that for facilitating uninterrupted, power supply, UG cable and RMU are essential in this area. Hence when the licensee upgrades the 11KVH line to 11KV UG cable, the

Petitioner has to provide the RMU and UG Cable for tapping the supply exclusively for them.

Having examined the Petition and the Statement Of Facts of the Respondent and considering all the documents submitted and deliberations during the hearing, the Forum has come to the following conclusions leading to the decision.

Decision:

1. The Forum admits the plea of the Petitioner and directs the Respondents to revise the estimate for giving SOP to the Petitioner with tapping from the existing, nearby 11 KV OH line within 10 days on receipt of this order.

2. The Petitioner has to submit an undertaking in Kerala Government Stamp Paper worth Rs.200/- within 10 days of receipt of this order that “he/she shall bear the cost of laying the UG cable and installation of RMU for tapping the supply from the nearest RMU location, when the present OH line is upgraded to UG in future”.

3. On receipt of this under taking only the Petitioner may be allowed to remit the requisite estimate amount.

4. The compliance of this order may be intimated to the Forum within 15 days on receipt of this Order.

The case is disposed accordingly.

Dated this the 13th day of March 2026.

Sd/-

Sd/-

Sd/-

FRANCIS A.C.

RAJU C.K.

SANDHYA DIVAKAR

Member(LAW)

Member(LICENSEE)

CHAIRPERSON

Endt.on CGRF-NR/OP 80/2025-26/ 449

Dt 19 /03/2026

Forwarded to:

- 1) SRI.K.E HARISH,
MANAGING DIRECTOR,
LOGOSPHERE PROPERTY DEVELOPERS(P)LTD,
PALAZHI VILLA
VELLIPARAMBA
KOZHIKODE -

If the petitioner is not satisfied with the above order of this Forum, he is at liberty to prefer an appeal before the State Electricity Ombudsman, D.H. Road, Forshore Road Junction, Gandhi Square, Eranakulam, Kerala-682016.(Ph: 0484 2346488) within 30 days from date of receipt of this order.

- 2) THE ASSISTANT EXECUTIVE ENGINEER,
ELECTRICAL SUB DIVISION, MANKAVU,
KSEB LTD, KOZHIKODE DISTRICT.
(By Email&Post)

- 3) THE ASSISTANT ENGINEER,
ELECTRICAL SECTION, PERUMANNA,
KSEB LTD, KOZHIKODE DISTRICT
(By Post)

Copy submitted to:

1. THE SECRETARY, KSEB Ltd,
VYDYUTHI BHAVANAM, THIRUVANANTHAPURAM.
(By Post)
2. THE DEPUTY CHIEF ENGINEER, TRAC, KSEBL,
VYDYUTHI BHAVANAM, THIRUVANANTHAPURAM.
(By Email)

Forwarded

Sd/-

Chairperson